BotherNot

— DONE-FOR-YOU RESALE SERVICE —

Instant Buyout agreement

Customer terms for a direct purchase by BotherNot. Read with the personalised offer and purchase price we send you.

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1. Who you are dealing with

Louie Fowler trading as BotherNot, a UK sole trader. Correspondence address: Melilot, Well Hill Lane, Orpington, Kent, BR6 7QJ. Email hello@bothernot.co.uk. WhatsApp 07386 357 962. This is not a public shop; visits are by arrangement only.

2. The personalised offer

BotherNot may offer to buy selected items outright. The offer is sent by WhatsApp or email and identifies the items, condition, price and any inspection conditions. The accepted offer forms part of this agreement. An Instant Buyout is a direct purchase, not consignment; **no 30% commission applies**.

If an item differs materially from its description or fails agreed checks, we can withdraw or revise the offer before purchase completion. You are free to decline a revised offer.

3. Ownership and accurate descriptions

You must be at least 18, own the goods or be authorised to sell them, and disclose known significant faults, missing parts, restrictions, authenticity concerns, safety risks, recalls, financing and third-party claims. We may reject unsafe, unlawful or unsuitable items.

4. Payment and transfer of ownership

We confirm the agreed purchase price and payment method before completion. Unless our personalised offer expressly specifies otherwise, the purchase completes when BotherNot has received the item, inspection conditions have been met, the final price has been agreed and payment has been made and cleared. Ownership then passes to BotherNot.

Once purchased, BotherNot bears ordinary resale risk and keeps any subsequent profit or loss. We do not seek repayment simply because an item resells for less than expected.

5. Problems and statutory rights

Nothing in this agreement excludes rights or remedies available under applicable law, including where ownership, authenticity or significant defects have knowingly been misrepresented. Any issue will be considered on the evidence. The agreed offer, acceptance, item receipt and payment confirmation are kept as the transaction record.

6. How you accept

You do not write on or sign this PDF. We send it with your personalised offer. To accept, reply in WhatsApp or email with wording such as:

"I have read and agree to the BotherNot Instant Buyout Agreement and accept your offer for the item(s) and price stated in your message."

We confirm acceptance, arrange handover and payment, and retain the correspondence. This is a purchase of goods from you, not the Sell-for-you service. The Sell-for-you early-start request does not apply to this agreement.

7. Privacy and contact

We use relevant information to assess the purchase, arrange payment and keep lawful transaction records. See bothernot.co.uk/legal for the Privacy Notice. For questions or complaints, contact hello@bothernot.co.uk or WhatsApp 07386 357 962.